

Card Room Connection

OFFICIAL NEWSLETTER OF THE WASHINGTON STATE GAMBLING COMMISSION
FOR CARD ROOM EMPLOYEES

July-December 2004

Underage Gambling

Participation in gambling activities, particularly the huge popularity of poker, is not confined to adults. The national media reports an increased interest in gambling among teenagers.

In recent months, we have received complaints about minors gambling at card rooms.

Each complaint is taken seriously and investigated. We are not limiting our enforcement actions to responding to complaints. Last November our agents, together with agents from the Liquor Control Board, sent minors into card rooms to test whether identification was being checked before allowing minors to gamble.

Seventy-five percent of the card rooms checked allowed minors to gamble.

When violations are found, administrative action will be taken against the card room, the card room employee and any other licensed individual found to have been aware of the situation but failed to take action and report it to the Commission.

Based on the findings of our compliance checks, we plan to do more checks in the future.

Players must be 18 years of age or older to participate in gambling.

It is every licensee's responsibility to ensure proper identification is asked for and verified before allowing players to gamble.

Crimes and Licenses

We frequently answer questions from potential and current licensees regarding their criminal history and whether it affects their ability to hold a gambling license.

Following are a few situations with some general answers. Of course, facts and circumstances differ in each case and will be taken into consideration when your qualifications are reviewed.

Have you been convicted of a felony?



It is possible you do not qualify for a gambling license or will lose your existing license if you are convicted of a felony crime.

RCW 9.46.075 and WAC 230-04-400 are very broad regarding crimes that could result in an application being denied or a current license being suspended or revoked.

(Continued on page 8)

WORD SEARCH

Answer Key on Back Page

C	E	K	S	Q	S	Y	D	C	E	V	G	M
O	G	S	X	E	D	D	O	U	I	W	N	E
N	N	Y	I	U	S	U	N	O	T	E	I	E
V	I	F	T	V	P	S	L	U	G	Y	Y	T
I	N	S	E	O	R	A	I	A	F	H	F	I
C	N	G	N	L	T	E	R	O	O	E	I	N
T	I	S	P	I	O	E	P	K	N	B	R	G
I	W	C	O	P	D	N	Z	U	C	S	E	S
O	Y	N	G	N	N	F	Y	V	S	H	V	M
N	S	E	U	L	I	C	E	N	S	E	S	H
S	T	U	O	Y	A	L	C	R	I	M	E	S
T	N	I	A	L	P	M	O	C	Z	P	K	J
Y	E	V	R	U	S	U	D	H	A	N	D	S

Underage
Crimes
Complaint
Felony
Conviction
Coupons
Layouts
Licenses
Refunds
Supervise
Duty
Violations
Study
Sessions
Meetings
Verifying
Winning
Hands
Survey

Rule Interpretations

These rule interpretations and other are posted on our website under Rules & Laws / Field Interpretations

The following rule interpretations have been circulated to all agents and are the guidelines we are operating under.

Please note that these are guidelines and not policies, and are subject to review and change. Some may become rule changes, as we review our regulatory role in the future and make our way through the Rules Simplification Project. See article on page 5 *Remodeling the Rules Manual* for more about the Rules Simplification Project.

For questions about rule interpretations, please contact Cally Cass-Healy, Assistant Director at (360) 486-3579; (800) 345-3539, Ext. 3579; or e-mail callyc@wsgc.wa.gov.

Promotions for Gambling Activities Match Play Coupons

WAC 230-12-045

A promotion may offer cash, merchandise, and/or discounted coupons to encourage a player to begin or continue play in a gambling activity.

A common promotion used in card games is the “Match Play” coupon. Match Play coupons offer players the opportunity to be paid more for a winning wager, but does not require them to wager more than the maximum bet allowed.

Match Play coupons have **no monetary value** and a player cannot “double down” on that portion of the wager. However, players can still “double down” on chips wagered.



The coupon is **not** considered part of the player's wager in determining the amount wagered by the player.

Count Team Members

WAC 230-40-885 (2)

Any licensed employee can be a Count Team Member as long as they are not in the surveillance department or have duties in the accounting department that include reviewing, approving, or preparing records used in the count process. There is no limitation on how many of the count staff are from one department.



All surveillance employees are excluded because of their access to the recording equipment and tapes of the count.

Accounting staff are excluded because they would be in a position to alter documents recording the count.

Changing Table Layouts

WAC 230-40-815 (4)

Card room operators must have any changes to their system of internal controls approved by commission staff prior to implementing the changes.

Licensees must send their request for a layout change, in writing, to their local field agent for approval.

After the agent receives the request for approval, he/she has the option of giving you verbal or written approval.

The agent will verify the changes on their next visit to the card room.

When a card room wants to add a new game that has not yet been approved by staff, the agent must wait to approve the layout changes until the **game** has been approved.



Rules Changes

Prize Payouts for Player-Supported Jackpots

WAC 230-40-610

Effective January 1, 2005

In the past, cash payouts were limited to \$500 and any remaining winnings were paid by check. Furthermore, players were not allowed to cash checks issued for winnings at the card room where the check was issued.

The Commission adopted a Petition for Rule Change increasing cash payouts from \$500 to \$2,500 and allowing players to cash checks at the card room where it was issued.



Verifying Winning Hands

Poker Games

WAC 230-40-610

Effective January 1, 2005

At the request of poker licensees, WAC 230-40-070 was changed to allow poker games to be played with non-logo cards.

In conjunction with that change, this rule was changed to require dealers to verify, under surveillance, that the correct cards are in a deck when a player-supported jackpot is paid out. Changes to both rules became effective January 1, 2005.

Verifying Winning Hands House-Banked Card Games

WAC 230-40-825

Effective January 1, 2005

In the past, winning hands in excess of \$500 were verified by surveillance. The Commission adopted a Petition for Rule Change increasing this amount to \$1,000.

Because the risk was not substantial and oversight sufficient, staff felt owners and players are protected at the \$1,000 level.



These updated rules are posted
on our website under
Rules & Laws / Updated Rules

Card Room Supervision

WAC 230-40-554

Effective January 1, 2005

In the past, a chief executive officer or chief operations officer (sometimes referred to as the general manager) could not also act as the gaming operations department manager in a house-banked card room.

The intent was to provide a separation of duties to prevent employees from performing duties that could put them in a position to conceal irregularities.

At the request of the industry, this rule was changed to allow a general manager to also oversee the gaming operations department. Because proper internal controls provide sufficient controls, this can be a business decision for card room operators, rather than a regulatory concern for the Commission.

Betting Rounds

WAC 230-40-120

Effective October 17, 2004

The change clarifies that a single wager may be placed for each decision made by a player before additional cards are dealt or revealed. Decisions include whether to fold, discard, draw additional cards, or raise the wager.

This provides regulatory consistency regarding betting round limits between house-banked card rooms and tribal casinos. Tribal casinos already set betting round limits based on separate wagers for separate decisions.

Following is an example using the game Caribbean Stud: This game requires an ante and a call wager in each betting round. The call wager must be twice the ante wager.

Under the current rule, with \$100 betting limits, the maximum wager would be \$33 for the ante, and \$66 for the call wager. The proposed change allows the same round at \$50 for the ante and \$100 for the call because they are both separate decisions during the round.

Planning for the Future

Two years ago, the Commission kicked off its strategic planning efforts and created a road map for the agency's future.

While developing the plan, you were identified as one of our main customers and we asked for your feedback to help us determine which areas the Commission should focus on. Many of you responded and our Strategic Plan was adopted August 2003.

Twenty-seven long and short term projects were included in the plan. Some of these projects were suggested by you. Over one third of these projects are now complete. Some of our accomplishments include:

- 1) An automated fingerprint system, reducing time needed to process background checks;
- 2) Enhancing and simplifying our communications process to better manage agency information; and
- 3) Assessing our business processes and make improvements based on public and private best practices.

Future projects include:

- 1) Creating a card room employee training video;
- 2) Rules Simplification Project; and
- 3) On-line reporting for licensees.

For a complete list of projects, visit our website at:

www.wsgc.wa.gov / Strategic Plan

We are beginning a review of the plan, which we anticipate will be completed in August 2005.

The review will identify areas the Commission may need to refocus resources on, such as people, money and equipment.

We are asking for your assistance during this review process. Time has been set aside to discuss the plan at the February 10, 2005, Study Session. The meeting will be held at:

Red Lion Olympia Hotel
2300 Everygreen Park Dr. SW
Olympia, WA 98502
(360) 943-4000

The meeting will begin Thursday



morning, however, a starting time has not yet been determined. Please see the February 10, Commission meeting agenda (which will be posted on our website Feb. 1st) for a starting time. We hope to see you there!

You can also give your input by filling out and returning the survey on page 12, by February 25, 2005.

For questions, please e-mail or call:

E-mail
StrategicPlanning@wsgc.wa.gov

Jim Semmens
(360) 486-3571
(800) 345-2529, Ext. 3571

Shanna Lingel
(509) 387-7115



License Fee Refunds

The Commission recognizes how important licensing fees are to you. Below we explain when license fees are refundable and when they are not (WAC 230-04-220).

Applicants: If a license application is denied or withdrawn, a portion of the licensing fee may be refundable.

However, a refund will only be issued if there is money left over after our costs to process and investigate the application are paid for from the fee.

No Refunds: You will not receive a refund if you:

- a) Have performed any of the duties you were licensed for;
- b) Voluntarily surrendered your license; or
- b) Had your license suspended, revoked, or otherwise cancelled.

Requesting Refunds: Send your refund request in writing to:

WSGC
Attn: Licensing Services
P.O. Box 42400
Olympia WA, 98504-2400

If you send a proper refund request, you'll receive a letter stating the refund amount and an estimated date you'll receive it.



Our Mission:

Protect the public by ensuring that gambling is legal and honest.



Remodeling the Rules Manual

The Gambling Commission recently launched its Rules Simplification Project (RSP). What is a RSP you may ask?

Federal and state governments have explored the “plain English” or “plain language” standard for published documents since the mid-1990s.

In 1998, then-President Clinton issued a Memorandum directing federal bureaus and agencies to begin using “plain language” in all government documents, particularly those explaining benefits and rules. “Plain language documents,” the Memo explained, “have logical organization, easy-to-read design features, and use:

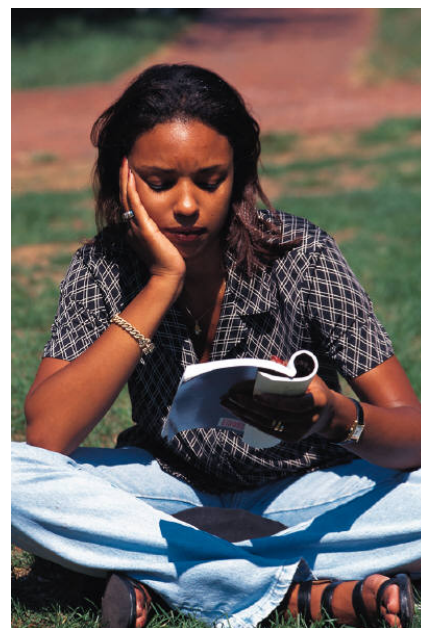
- 1) Common, everyday words, except for necessary technical terms;
- 2) “You” and other pronouns;
- 3) The active voice; and
- 4) Short sentences.”

Staff and licensees have asked that the rules manual be easier to use and understand, and the Commission’s 2003-2008 Strategic Plan (see page 4, *Planning for the future*) makes that a priority.

The RSP was named an “essential” project in our Strategic Plan. An “essential” project gains the highest level of commitment, even if that means ongoing activities must be adjusted.

Beth Heston was hired to manage the project over the next two years. Ms. Heston has a Master’s degree in English from the University of Kentucky and has worked in the writing field for the past seventeen years, as a teacher and a writer.

She most recently worked at the Division of Child Support Policy, Legal, and Legislative Unit, where she wrote, edited, and published the Support Enforcement Officer Online Handbook.

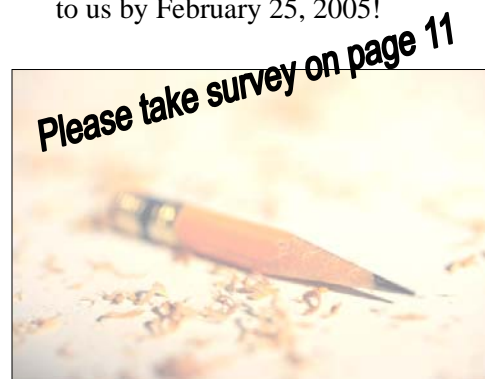


Over the next several months, Ms. Heston, the agency Rules Team and staff subject experts will build an outline for our new manual.

We are open to any and all suggestions you have for rearranging the manual, such as moving rules to different chapters, and removing repeated or no longer used rules.

While it is not our primary intention to change the meaning or enforcement of rules during this process, we anticipate some policy decisions may be reviewed as we work our way through the re-write.

We are asking for your input during this process. Please fill out the survey on page 11 and return it to us by February 25, 2005!



Game Approvals

As you may know, the Commission is in the process of reorganizing staff positions. One goal of the reorganization is to streamline processes, such as card game approvals, either by eliminating the approvals completely or by shifting the duties to a more “natural” fit.

Part of the reorganization includes eliminating the Card Room Coordinator position.

We have targeted June 30, 2005, as the implementation date for this change.

At that time, all card room duties will be transferred to our Field Offices.

Therefore, please send all card room related questions to your local field agent, rather than the Card Room Coordinator.

Your local field agent will process your requests and answer all your questions related to card rooms.

If you have any questions, about the reorganization, please contact:

Cally Cass-Healy
Assistant Director of Field Operations
(360) 486-3579
(800) 345-2529, Ext. 3579
E-mail: CallyC@wsgc.wa.gov

Administrative actions taken for violating gambling rules.

Name	Violation	Case Outcome
William Bilderback, Card Room Employee (CRE) Applicant. Buzz Inn Steakhouse, East Wenatchee	Criminal history and failure to fully disclose that history.	A hearing was held, and the Administrative Law Judge (ALJ) ordered the application for a license be denied.
Gustavo Camba, CRE Luciano's Casino Ristorante, Tacoma	Failure to report suspicious activity and side betting that occurred on the premises while employed as a floor supervisor.	The licensee agreed to a thirty day suspension. Fifteen days were deferred for one year; the remaining fifteen days shall be served between November 1 through November 15, 2004.
Saem Choup, CRE Applicant Freddie's Club of Fife, Fife	Criminal History.	The applicant failed to respond to charges; therefore, an Order of Default, denying the application, was entered at the July 2004, Commission meeting.
Barbara Edgemon, CRE Formerly employed by Big Daddy's Casino, Spokane	Conviction of Conspiracy to Commit Securities Fraud.	The licensee agreed to surrender her license.
Sarah Farmer, CRE Formerly employed by BC MacDonalds, Bothell	Theft.	The licensee failed to respond to charges; therefore, an Order of Default, revoking the license, was entered at the September 2004, Commission meeting.
George Jurkowski, CRE Formerly employed by Silver Dollar Casino, Tacoma	Cheating.	The licensee agreed to the revocation of his license, and also agreed not to reapply for any type of gambling license in Washington State or elsewhere.
Loung Lam, CRE Formerly employed by Midway Casino, Des Moines, Freddie's Club, Everett, and Luciano's Casino, Tacoma	Bookmaking.	The licensee agreed to surrender his license.
Jeffrey Lewis, CRE Applicant Silver Dollar Casino, Tukwila	Criminal History.	A hearing was held and the ALJ ordered the application denied.
David Ludtke, CRE Slo Pitch Pub and Eatery, Bellingham	Criminal history and failure to fully disclose that history.	A hearing was held and the ALJ revoked his license.
Benjamin Medina, CRE Formerly employed by Jimmy G's Casino, Lakewood	Failure to provide information regarding an active warrant; failure to quash the warrant.	A hearing was held and the ALJ ordered the license revoked. The licensee filed a Petition for Review, which was heard at the May 2004, Commission Meeting. The Commissioners upheld the ALJ's ruling, and ordered the license revoked.
Minh V. Nguyen, CRE Players and Spectators, Spokane	Extension of credit.	The licensee agreed to surrender his license and not re- apply for a gambling license for one year.

Our Mission:
Protect the public by ensuring that gambling is legal and honest.

Administrative actions continued.

Name	Violation	Case Outcome
Sonn Prum, CRE Cascade Lanes Restaurant and Lounge, Renton	Working with an expired license for about six months.	The licensee agreed to a three day suspension. The licensee also agreed to pay back licensee fees in the amount of \$57.
Leo Quintos, CRE Formerly employed by Christos Card Room, Bellingham	Criminal history; willful disregard for complying with court orders.	A hearing was held and the ALJ ordered the license revoked. Mr. Quintos filed a Petition for Review, which was heard at the May 2004, Commission Meeting. The Commissioners upheld the ALJ's ruling, and ordered the license revoked.
Aaron Richards, CRE Formerly employed by Hawks Prairie Casino, Olympia	Cheating.	The licensee agreed not to hold or re-apply for a gambling license for one year.
Dawn Roskam, CRE Aces Casino, Spokane	Alleged theft of \$131 while working as an accounting manager at Aces Casino.	Due to mitigating circumstances, on September 14, 2004, a warning letter and Order of Dismissal were issued.
Stacey Segerman, CRE Formerly employed by 11 th Frame, a/k/a Bremerton Lanes, Bremerton	Theft.	The licensee failed to respond; therefore, an Order of Default, revoking the license, was entered at the May 2004, Commission meeting.
Lee David Thompson, CRE Formerly employed by Silver Dollar Casino, Mountlake Terrace	Removal of \$1,800 worth of chips from gaming tables, and giving the chips to patrons and cleaning personnel.	The licensee agreed to surrender his license for a period of one year.
Pamela G. Wilson, CRE Formerly employed by Big Daddy's CBG, Spokane	Cheating.	The licensee agreed to surrender her license and not re-apply for a gambling license for one year.
Tamara Cayou Class III Employee Formerly employed by Swinomish Northern Lights Casino, Anacortes	Criminal History.	The licensee agreed to surrender her Class III certification on June 28, 2004, and not reapply until after October 31, 2004. She also agreed not to transfer her certification or apply for any other gambling license with a commercial operator for five years.
Aja Johnson Class III Employee Formerly employed by Muckleshoot Casino, Auburn	Theft.	The licensee failed to respond; therefore, an Order of Default, revoking the license, was entered at the July 2004, Commission meeting.
Archie Lobehan Class III Employee Formerly employed by Muckleshoot Casino, Auburn	Theft.	The licensee failed to respond; therefore, an Order of Default, revoking the license, was entered at the August 2004, Commission meeting.

For help with problem gambling, call:
(800) 547-6133

As stated earlier, the Commission looks at facts and circumstances prior to making a final decision on whether you meet the qualifications for a license.

Factors such as how long ago a conviction occurred, its current status, your complete criminal history, and other information will all be taken into consideration.

Has your felony crime conviction been vacated or expunged?

The fact that your conviction has been vacated or expunged from your record will be taken into consideration. However, this does not necessarily mean you will qualify for a license.

RCW 9.46.075 states that for the purpose of reviewing any application for a license, the Commission may consider any prior criminal conduct, and the provisions of RCW 9.95.240 (Dismissal of information or indictment after probation completed - vacation of conviction) and RCW 9.96A (restoration of employment rights) do not apply.

Do you have criminal misdemeanor and/or gross misdemeanor offenses, but no felony convictions?

An application may be denied or a license revoked for a conviction or bail forfeiture for the following crimes: Forgery, larceny, extortion, conspiracy to defraud, failure to make payments or reports to a governmental agency,

filing false reports, bribing or unlawfully influencing a public official or employee of any state or the U.S., any crime, whether a felony or misdemeanor involving gambling activity or physical harm to individuals or involving moral turpitude.

So, even if you don't have any felony convictions, you may not qualify for a license. This depends a great deal on the nature of the misdemeanor offense(s), if there is a pattern of particular criminal activity, and/or the extent of your criminal record.



Do you have a terrible driving record, but no criminal convictions?

Normally, you would not be denied a license simply because of a few minor traffic tickets.

However, your gambling license may be denied or revoked for demonstrating "willful disregard for complying with ordinances, statutes, rules, or court orders, whether at the local, state, or federal level.

You may have such a large number of traffic tickets, or traffic combined with other offenses, that we determine you have no regard for the law. In this case, staff would recommend your license be revoked or suspended, or your application denied.

Are you on probation?

WAC 230-04-400 states your application for a license may be denied, or your license suspended or revoked if you are serving probation or community supervision imposed as a sentence for a criminal offense, whether juvenile, misdemeanor, or felony, and whether or not the offense is covered under RCW 9.46.075(4).

If you are on probation there is a good chance you won't qualify for a license. However, we will review each case individually to determine the extent the probation affects your ability to hold a gambling license.

Do you have an outstanding arrest warrant or "failure to appear" because of traffic/criminal offenses or court payments you didn't pay?

If you have an outstanding gross misdemeanor or felony warrant, this could affect your ability to hold a gambling license.

Also, if you didn't show up for a court date, this may be considered willful disregard for court orders.

Applicants will not be issued a gambling license if they have an outstanding warrant.

You are in jeopardy of having your license revoked or suspended if you have an outstanding warrant.

Warrants must be cleared before we will consider renewing your license.

After your warrant is cleared, staff will take into consideration your entire criminal history, including the offense the warrant was issued for, to determine if you still qualify for a license.



Did you fail to notify us, either deliberately or by accident, about your criminal history or an administrative action taken against you by another regulatory agency?

Your gambling license may be denied or revoked for making a misrepresentation, or failing to disclose a material fact to us (RCW 9.46.075(7)).

Filing false or misleading information on your license application is a gross misdemeanor (RCW 9.46.170).

Licensees must report criminal actions filed against them within fourteen days.

Furthermore, certain civil and administrative actions must also be reported to the Commission, such as actions taken by other regulatory agencies (WAC 230-12-310).

The Commission takes failure to disclose criminal history information very seriously.

Therefore, we recommend you disclose all criminal history, even if it was an arrest or citation that did not result in a conviction.

If you do not disclose a serious conviction because you fear we may take action against your license, you will probably only make matters worse by not disclosing the information.

Not only will we take into consideration the criminal history information, but we will also take into consideration the fact that you failed to disclose the information as required.

It's your duty to keep us informed.

General responsibilities of applicants and licensees are listed in RCW 9.46.153.

Of course, there are more specific duties and responsibilities outlined in other gambling laws and rules.

Among these responsibilities is the duty to provide information on any action or omission you believe would constitute a violation of gambling laws or rules.

You must notify the Commission whether you are directly involved in the violation or not.

You have a continuing duty to provide information to us and assist with any investigations. This includes answering formal questions and providing documents, evidence, or testimony.

If you don't comply, your application may be denied or your license revoked or suspended.



For questions, please call
Licensing Investigations at:

(360) 486-3555; or
(800) 345-2529, Ext. 3555

Commission Meetings



Our Board of Commissioners generally meet the 2nd Thursday and Friday of each month (meeting schedule on page 10)

Meeting agendas, listing topics for discussion each day, are posted on our website (www.wsgc.wa.gov / Public Meetings) two weeks before each meeting.

Some topics are hyperlinked to supporting documentation so you can read more about it. For example, if you go to Friday's agenda and click on a proposed rule change you can read why the rule change is requested, and how the change will affect licensees and the agency.

If you want to be notified, via e-mail, when meeting agendas are posted on our website, sign up at:

www.wsgc.wa.gov / Public Meetings / Subscribe!

Study Sessions

Study Sessions are held Thursday mornings, before each Commission meeting. These sessions provide an informal opportunity for staff and licensees to get together and discuss current issues, such as proposed rule changes and legislative bills.

Study Session agendas are hyperlinked to Thursday's Commission meeting agenda. The agenda lists topics for discussion. These meeting agendas are posted on our website under Public Meetings.

Licensees and the public are encouraged to attend.



Washington State Gambling Commission 2005 Meeting Schedule

January 13th & 14th

DoubleTree Guest Suites
16500 Southcenter Parkway
Seattle, WA 98188 – (206) 575-8220

February 10th & 11th

Red Lion Hotel - Olympia
2300 Evergreen Park Drive
Olympia, WA 98502 – (360) 943-4000

March 10th & 11th

DoubleTree Guest Suites
16500 Southcenter Parkway
Seattle, WA 98188 – (206) 575-8220

April 14th & 15th

Red Lion—Vancouver at the Quay
100 Columbia Street
Vancouver, WA 98660 – (360) 694-8341

May 12th & 13th

Red Lion Hotel at the Park
303 West North River Drive
Spokane, WA 99201 - (509) 326-8000

June 9th & 10th

LaConner Maple Hall
108 Commercial Street
LaConner, WA 98257
Lodging at the Country Inn - (360) 466-3101

July 14th & 15th

No Meeting!

August 11th & 12th

The Heathman Lodge
7801 NE Greenwood Drive
Vancouver, WA 98662 – (360) 254-3100

September 8th & 9th

Red Lion Hotel Pasco
2525 North 20th Avenue
Pasco, WA 99301 – (509) 544-3910

October 13th & 14th

Vancouver Area—Location to be Announced

November 17th & 18th

DoubleTree Guest Suites
16500 Southcenter Parkway
Seattle, WA 98188 – (206) 575-8220

December

No Meeting!

Rules Simplification Project (RSP) Survey

Attached additional sheets as needed.

Return Survey by February 25, 2005 to:

WSGC

P.O. Box 42400

Olympia, WA 98504-2400

1. Have you read the rules manual? Why have you/have you not?
2. Which Chapter (For example, Licensing, Card Games) do you use most? How often do you use this Chapter?
3. Which other Chapters or specific rules to you use?
4. If you could rearrange the entire manual, how would you organize the Chapter and Rules?
5. Which part of the manual do you find most difficult to understand? What specifically makes it so hard to understand?
For example, confusing wording, poor organization of information, topics divided into several sections.
6. How would you restate the idea of this section?
7. Do you have examples of other sections you would change?
8. Which part(s) of the manual do you find easiest to understand? What makes it easy to understand?
For example, clear wording or logical organization.

Don't forget to also complete the Strategic Planning Survey on the back of this page!

Would you like to be added to the RSP Stakeholder List?

If so, you'll be contacted and asked to comment on proposed changes to the Rules Manual.

☐ Yes, please include me on your stakeholder contact list (fill out info. below).

☐ No, do not contact me for my input on reorganizing the Rules Manual.

Name: _____

License Type: _____

Address: _____

Phone: _____

E-mail: _____

☐ Notify me of all topics under discussion

☐ Notify me only for the following topics: _____

(For example, Card Games, Licensing)



Our Mission: Protect the public by ensuring that gambling is legal and honest.

Washington State Gambling Commission

Headquarters: P.O. Box 42400

Olympia, Washington 98504-2400

Phone: (360) 486-3440

Toll Free: (800) 345-2529 (in-state only)

TDD: (360) 486-3637

Call our Field Office closest to you for Regulatory or Operational Questions.

Everett (425) 339-1728

Kennewick (509) 734-7412

Renton (425) 277-7014

Spokane (509) 329-3666

Tacoma (253) 471-5312

Wenatchee (509) 662-0435

Yakima (509) 575-2820

Editor, Layout and Design:
Susan Arland

This newsletter is published
each January and July by the
Washington State Gambling
Commission.

*Is there a topic you want us to
write about?*

*Do you have questions or
comments about our newsletters?*

Call us!
(360) 486-3466
(800) 345-2529, Ext. 3466

E-mail us!
SusanA@wsgc.wa.gov

Answer key to Word Search on front page

C	E	K	S	Q	S	Y	D	C	E	V	G	M
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Strategic Plan Survey

Don't forget to also complete the Rules Simplification Project Survey on the back of this page!

1. What gambling related issues do you see on the horizon?
2. Do our future projects meet your needs?
3. Is there anything else you feel would assist us in our strategic planning process?

Please return survey by February 25, 2005, to: WSGC, P.O. Box 42400, Olympia, WA 98504-2400